



GOVERNMENT OF WEST BENGAL
Government General Degree College
Gopiballavpur-II

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Ref No.

Dated 06/01/2024

Action taken Report based on Students'/ Parents/ Alumni/ Teachers/ Feedback-
2022-23

Students' feedback analysis:

Students' Satisfaction Survey was done for 2022-23, in which 98 students (male 30.6%, female 69.4%) participated. Almost 84.7% of students express that 85 to 100% of the syllabus has been covered in the classes. Almost 90% of the respondents agree that the teachers attend their classes with sufficient preparation. Almost 94% of students say that the teachers effectively communicate with them in the classes. Teachers' approach to teaching in the classes is felt 'excellent' and 'very good' by 99% of the students. The detailed analysis and suggestions were placed in the IQAC meeting dated 5th January 2024, for appraisal and suggestions of members and further Action.

Action taken:

- A substantial number of students have pointed out the need for more access to the library for study material and reading purposes. As the college does not have a full-time librarian, the regular activities of the library are hampered. The IQAC therefore placed the issue to the O-I-C to communicate the problem to the higher authority, so the college would get a full-time librarian at the earliest.
- Almost all the Departments are running with a shortage of faculty members. In response to the student's feedback on the problem, the IQAC placed a formal request to the O-I-C to raise the issue to the Higher Authority.
- The IQAC resolved that more Smart Classes are needed.



Teachers' Feedback analysis:

Teachers' Satisfaction Survey was done in 2023, in which 21 teachers (91.3%) took part. All (100%) of them expressed their overall satisfaction with the syllabi they taught. However, a few of them suggested the need for future progress in this regard. 9.5% of them have said that essential infrastructural facilities required for the all-round development of students are not sufficient in the college. They suggested more classrooms, including the increase in the number of smart-class rooms, and laboratory facilities. 19% of the faculty members expressed that the books they prescribed in their classes are not available in the college library. 9.5 % opined that the college did not provide adequate opportunities to the students for their overall development. Some noteworthy suggestions for the development of the teaching and learning process have been found in this survey. The detailed analysis and suggestions were placed in the IQAC meeting dated 5th January 2024, for appraisal and suggestions of members and further Action.

Action taken:

- a. As section of the faculty members expressed the need for more access to the library for study material and reading purposes, The IQAC requested the OIC to take more initiative to bring the required funds from the Higher Education Department for purchasing more books and journals. As the college does not have a full-time librarian, the IQAC placed the issue to the OIC to communicate the problem to the higher authority, so that the college would get a full-time librarian at the earliest.
- b. The IQAC resolved that more Smart Classes are needed.
- c. IQAC suggested a new building construction, especially for science departments, which would increase the space in the present building, and as a result Arts departments will also be benefited.
- d. As a few faculty members point out the poor communication system has hindered some students from staying long hours, the IQAC requested the OIC to communicate the issue to the local administrators, especially the BDO.

Parents' feedback analysis:

The feedback survey done on Parents reveals that they are mostly satisfied with the performance of their wards. However, almost 15% of the responses mentioned the need for improvement of facilities in the College's Central Library.

Action Taken:

- a. As the college does not have a full-time librarian, the IQAC placed the issue to the OIC to communicate the problem to the higher authority, so that the college would get a full-time librarian at the earliest.
- b. To increase the number of reference books in Bengali language for all subjects running in this college, a formal resolution is taken up by the IQAC.
- c. To increase the access of legally free e-books and e-journals for the students.
- d. The IQAC places a requisition for a Photocopy machine in the Central Library of this college so that students can access books specifically earmarked for reading purposes only (not for lending).

Alumni's feedback analysis:

Alumni's Satisfaction Survey was done for 2023, in which 05 alumni (male 20 %, female 80 %) participated. All of them expressed their satisfaction with the learning process of the college. 60% of them opined 'good' about the course content they had read, and 40% of them remarked 'very good'. On the issue of the availability of reading material in the college library, 20% expressed 'very good', 60% 'good' and 20% 'satisfactory'. About the issue of innovative methods of teaching, almost all expressed their satisfaction. The detailed analysis and suggestions were placed in the IQAC meeting dated 5th January 2024, for appraisal and suggestions of members and further Action.

Action Taken:

- a. The IQAC suggests that the number of total participants in the survey is small. Therefore, IQAC decided, attempts should be made to involve more alumni in this survey with a message that they should unhesitatingly express their evaluation of overall performance of the college.

- b. The IQAC takes the opinion of 20% of alumni who choose 'C' ('satisfactory') on the issue of the availability of reading materials very seriously. The requested OIC to take more initiative to bringing more funds from the Higher Education Department for purchasing more books and journals.

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